



## Case Study: Remote Connectivity (Document No. 0501355)

### *Solutions For Advanced IT Services*

**Altius Information Technologies, Inc.**  
**Dedicated to the advancement of IT services**  
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#### **ROI Considerations**

IT benefits and return on investment calculations are often hard to quantify. When you consider employee productivity, your image and reputation, customer service levels, and your competitive edge, IT becomes a necessity. Altius IT's **Manage IT suite** of advanced networking and security services increases system availability and the return on your investment. Our Manage IT service:

- **Provides peace of mind** by ensuring your network availability.
- **Enhances your image and reputation** by keeping you in contact with your business associates.
- **Improves your competitive position** by helping you compete effectively in the market place and ensuring system availability.
- **Increases your levels of customer service** by keeping you in contact with those you serve.

#### **Our Promise – 5 Star Advanced Service**

We will always provide you with **advanced** service. This means:

- Our experts are committed to your success
- We know you and your staff by name
- We go above and beyond the call of duty
- We don't charge extra for fast response
- We never charge you for unneeded items
- We get more out of systems
- We customize our suites of services to your specific needs

#### **Get Started On Advanced Networking**

Call us today to take advantage of our advanced networking services (714) 442-6670.

#### **Case Study: Remote Connectivity**

An organization with many remote offices is no longer competitive and manual consolidation of information is costly and time consuming.

#### **Client Situation**

A large organization had difficulty consolidating information from their 20 remote offices. The organization was no longer competitive and the costs to manually consolidate information were escalating. Remote locations complained of problems getting the information to the head office. Some locations were on dial-up connections while others had high speed connectivity with no security in place.

#### **Altius IT Solution**

Altius IT's *Manage IT* service designed and developed a network infrastructure capable of supporting the current and anticipated transaction volumes. Our *Integrate IT* service provided high speed Internet access to the organization's remote locations. Our *Secure IT* service provided secure Virtual Private Network (VPN) connectivity to the remote offices. Our *Configure IT* service provided customized support services for the local and remote offices.

#### **Client Benefit**

The organization was able to reduce costs by eliminating the need to manually consolidate transactions. The organization enhanced its competitiveness through more timely information. The company receives timely support, increased efficiency and reduced costs.

#### **We Help Businesses Succeed**

Altius IT provides your organization with an exceptional five star level of service. Coupled with our in-depth experience, we ensure that your business receives enhanced services and increased performance.

As a leading information technology (IT) resource, our track record of helping businesses succeed is featured on *MSNBC* and in over 40 publications including *The Wall Street Journal*, *Business Week*, *the Los Angeles Times*, and *USA Today*.