



## Case Study: Fax Transmittals (Document No. 0501335)

### *Solutions For Advanced IT Services*

**Altius Information Technologies, Inc.**  
**Dedicated to the advancement of IT services**  
1506 Brookhollow Drive, Suite 122  
Santa Ana, CA 92705  
(714) 442-6670  
[www.AltiusIT.com](http://www.AltiusIT.com)

#### **ROI Considerations**

IT benefits and return on investment calculations are often hard to quantify. When you consider employee productivity, your image and reputation, customer service levels, and your competitive edge, IT becomes a necessity. Altius IT's **Manage IT suite** of advanced networking and security services increases system availability and the return on your investment. Our Manage IT service:

- **Provides peace of mind** by ensuring your network availability.
- **Enhances your image and reputation** by keeping you in contact with your business associates.
- **Improves your competitive position** by helping you compete effectively in the market place and ensuring system availability.
- **Increases your levels of customer service** by keeping you in contact with those you serve.

#### **Our Promise – 5 Star Advanced Service**

We will always provide you with **advanced** service. This means:

- Our experts are committed to your success
- We know you and your staff by name
- We go above and beyond the call of duty
- We don't charge extra for fast response
- We never charge you for unneeded items
- We get more out of systems
- We customize our suites of services to your specific needs

#### **Get Started On Advanced Networking**

Call us today to take advantage of our advanced networking services (714) 442-6670.

#### **Case Study: Fax Transmittals**

Use Fax transmittals to achieve operational efficiencies, reduce costs and improve your competitive position.

#### **Client Situation**

A large company faxes out quotes and customer service information. Incoming faxes are hand delivered to the employee's desks. Employees send fax transmittals by printing hard copy documents then walking to the fax machine. If the fax machine was busy, the employee had to wait until the machine became available. The company continued to add fax machines and fax lines until each of the 12 departments had their own fax.

#### **Altius IT Solution**

Altius IT's *Manage IT* service provides a network Fax Server. With this system, employees can print and fax directly from their computer workstation without leaving their desk. Information can be sent to multiple recipients at the same time. Incoming faxes are handled by the fax server and electronically forwarded to each employee. Faxes are electronically filed and can be retrieved by subject, project, date and other criteria.

#### **Client Benefit**

Employees no longer need to leave their desks to send or receive fax transmittals. Fax information is retained electronically thereby improving productivity and access to information. The company reduced from 12 to 3 the number of fax machines and outside telephone lines. Incoming faxes are sent directly to the employee's desk. Paper and ink costs are reduced.

#### **We Help Businesses Succeed**

Altius IT provides your organization with an exceptional five star level of service. Coupled with our in-depth experience, we ensure that your business receives enhanced services and increased performance.

As a leading information technology (IT) resource, our track record of helping businesses succeed is featured on *MSNBC* and in over 40 publications including *The Wall Street Journal*, *Business Week*, *the Los Angeles Times*, and *USA Today*.