



Case Study: Collections Firm Must Provide Security Assurance to Large Customers (Document No. 0501337)

Solutions For Advanced IT Services

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Assessments and Business Value

Altius IT's network and security assessments:

- Determine if your IT funds are effectively being used
- Identify and quantify your IT related strengths and weaknesses
- Help you focus on those areas that create the most value for your firm

While some organizations want tactical advice on the state of the IT department, others want to maximize their investment in IT by developing and implementing a formal strategy.

Before an organization can develop and execute strategy, Altius IT's network and security assessments help your organization understand its IT infrastructure and related strengths and weaknesses.

Assessments add business value and help you maximize your investment in your IT infrastructure.

Assessments vs. Audits

Altius IT provides both network and security assessments as well as network and security audits.

- Assessments - we review your systems, people, and processes to help your organization manage its risks. For more information, please see our assessment Work Plan or download one of our Executive Summary documents.
- Audits - Altius IT reviews your systems and compares with standards and compliance regulations that may apply to your organization.

We recommend that your organization first start with our network and security assessments prior to using our audit services.

Get Started On Advanced Assessments

Call us today to take advantage of our advanced security assessment services (714) 442-6670.

Case Study: Security Assurance Assessment

Client Situation

A firm provides delinquent account collections for large banks and savings and loans. The collections firm must provide ISO 27001 and 27002 (formerly ISO 17799) assurance that sensitive information is appropriately managed and protected. The banks and savings and loans require that its suppliers and vendors have an outside, independent security assessment.

Altius IT Solution

Altius IT provided a network and security assessment with an analysis of industry practices, change control processes, patch management, hand held PDAs, and laptops. Our services included a review of over 50 subject areas including:

- Risk tolerance – risk analysis, downtime costs
- Network security – servers, firewalls, VPN
- Electronic threats – protection
- Security practices – management, documents
- Removable media – USB devices, CD-RW
- Risk management – Single points of failure (SPOF)

Our analysis included a review of sensitive information collection, storage, and transmission. The loan document firm's file transfer interfaces with large banks and savings and loan associations was reviewed.

Altius IT provided a report of findings as well as recommendations, costs, and a prioritized Action Plan.

Client Benefit

Altius IT's security assessment documented identified several areas that placed the organization at risk to both internal and external threats. Our prioritized Action Plan helped the organization increase security and protect its information assets.

We Help Businesses Succeed

As a leading information technology (IT) resource, our track record of helping businesses succeed is featured on *MSNBC* and in over 40 publications including *The Wall Street Journal*, *Business Week*, *the Los Angeles Times*, and *USA Today*.