



Case Study: Centralized Data (Document No. 0501320)

Solutions For Advanced IT Services

Altius Information Technologies, Inc.
Dedicated to the advancement of IT services
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ROI Considerations

IT benefits and return on investment calculations are often hard to quantify. When you consider employee productivity, your image and reputation, customer service levels, and your competitive edge, IT becomes a necessity. Altius IT's **Manage IT suite** of advanced networking and security services increases system availability and the return on your investment. Our Manage IT service:

- **Provides peace of mind** by ensuring your network availability.
- **Enhances your image and reputation** by keeping you in contact with your business associates.
- **Improves your competitive position** by helping you compete effectively in the market place and ensuring system availability.
- **Increases your levels of customer service** by keeping you in contact with those you serve.

Our Promise – 5 Star Advanced Service

We will always provide you with **advanced** service. This means:

- Our experts are committed to your success
- We know you and your staff by name
- We go above and beyond the call of duty
- We don't charge extra for fast response
- We never charge you for unneeded items
- We get more out of systems
- We customize our suites of services to your specific needs

Get Started On Advanced Networking

Call us today to take advantage of our advanced networking services (714) 442-6670.

Case Study: Centralized Data

An organization uses a variety of software applications and finds it needs to reduce costs by centralizing information into a common database.

Client Situation

A company with multiple locations and a variety of information management software systems wants to track information using a central customized database application. The current system is old, inflexible and not centralized. Information is maintained in a variety of software applications that do not share common information. Hard copy documents are stored in remote locations thus limiting access to information.

Altius IT Solution

Altius IT provides a customized programmed database. Common information is now consolidated into one software application. The client can now track and report on a variety of information including clients, outside business contacts, scheduling data, vendors and other relevant information. Altius IT's *Remote IT* service monitors the system, reduces downtime and keeps the systems at peak operating efficiency. Data from remote locations is now synchronized with the main office.

Client Benefit

Customer service is enhanced through the consolidated database. New programs allow easy access to the entire collection of client information. Sophisticated reports and form letters keep the company in contact with clients on a regular basis. Company downtime is minimized.

We Help Businesses Succeed

Altius IT provides your organization with an exceptional five star level of service. Coupled with our in-depth experience, we ensure that your business receives enhanced services and increased performance.

As a leading information technology (IT) resource, our track record of helping businesses succeed is featured on *MSNBC* and in over 40 publications including *The Wall Street Journal*, *Business Week*, *the Los Angeles Times*, and *USA Today*.